1. COMPANY OVERVIEW

COMPANY NAME: TEMBO ICT ESTABLISHED: 2024

Headquarters: Johannesburg, Gauteng

Website: www.temboict.co.za

Contact Email: info@temboict.co.za

2. MISSION STATEMENT

To be our client's trusted ICT Services Provider

3. VISION STATEMENT

To simplify our clients' lives through technology

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4. OUR VALUES

- **Integrity:** We always act in our customer's best interest leading with behaviours of respect, trust, openness and transparency
- **Innovation:** We prioritise innovative solutions that deliver value to our clients
- **Customer Focus:** We take time to understand our customer requirements so as to propose solutions that enable you to perform at your peak.
- **Collaboration:** We ensure all our stakeholders are engaged and that all relevant inputs are considered when proposing a solution.

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5. OUR SERVICES

We provide consultation, business requirement formulation, implementation, quality assurance and support services for enterprise and Small and Medium Business (SMB) clients. TemboICT has the requisite partnership ecosystems and access industry expertise to craft, deploy and support custom made solutions for your business needs .We partner with the leading vendors in this area of technology to bring you premium services at the highest level of expertise, the required quality of service and the best commercial offering that makes sense to your specific needs.

5.1 Enterprise Networking

CONNECTIVITY

- √ Business requirement specification definition and design services
- √ WAN Connectivity (Fibre and microwave)
- √ Private LTE/5G
- √ Local Area Network (LAN)
- √ Wireless LAN (Wi-Fi)
- √ Network performance optimisation
- √ Support and consultancy services
- √ SD-WAN

ROUTING AND SWITCHING

- √ Business requirement specification definition and design services
- √ Installation and customization based on network equipment needs.
- √ Configuration services (QoS, HA, load balancing, Traffic Eng etc.)
- √ Routing OSPF, IS-IS, BGP, RIP, MPLS, VPLS
- √ WAN connectivity via leased line
- √ Support and consultancy services

NETWORK SECURITY

- √ Business requirement specification definition and design services
- √ Perimeter security (Firewall, Anti DDoS, Sandbox etc.)
- √ SOC Services (ISO27001 certified)
- √ Cybersecurity
- √ Disaster recovery
- √ Anti ransomware
- √ Support and consultancy services

5.2 Storage and Backup

STORAGE SOLUTIONS

- √ Business requirement specification definition and design services
- √ On-prem, cloud or hybrid
- √ Best-in-class value and service
- √ Seamless end-to-end integration
- √ Operational Simplicity
- √ Support and consultancy services

BACKUP SOLUTIONS

- √ Business requirement specification definition and design services
- √ Backup any device
- √ Unlimited backup agents
- √ Restore individual files
- √ Restore as virtual machine
- √ Support and consultancy services

5.3 Industrial IOT

- √ Wi-Fi Mesh technology
- √ Video Management solutions (CCTV, FR, LPR, Body-worn cameras)
- √ Trunked Radio solutions – TETRA, DMR, Dispatch
- √ SCADA – Supervisory Control And Data Acquisition

6. OWNER'S EXPERTISE

The management brings a wealth of experience to TemboICT, having worked for over 20 years in the ICT industry at operational, tactical and strategic levels.

The management has over 10 years of experience managing ICT solutions, including 7 years Senior Management in a corporation with strategic leadership, general management, and business support. The owner also has a strong background in enterprise as well as telecommunications carrier technologies and has operated at operational, tactical and strategic levels in these areas in large enterprises and network operators as both a client and a service provider/systems integrator.

The management has experience in developing and implementing a strategy to fulfil clients' specific goals and objectives while also improving service quality. His responsibilities include ensuring the quality and technical approach of team members, ensuring that it is compatible with and supports the company strategy.

Part of his past duties as a technical lead in ICT enterprises were to ensure that projects are completed on time while also building and preserving a professional culture within the team in which people take responsibility and accountability while striving for excellence and quality.

The management is passionate about ensuring that each team member's personal development needs are acknowledged and that they are part of a dynamic plan to grow and mature the team's technical and interpersonal abilities.

He strives to create and sustain a learning culture among the technical team members. By assessing and balancing emerging and older technologies, we drive the strategic outcome of our goods and services. Creating and executing a sound strategy for product and bespoke solution definition and execution.

The management's personal values are Respect, Transparency, Fairness and Trust.

6. INDUSTRY EXPERTISE

While TemboICT is a new venture, it is built on a foundation of deep industry knowledge and expertise. The company is poised to deliver high-quality ICT services backed by the extensive experience of its founder and strong partnerships.

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7. WHY CHOOSE US?

- **Expertise and Experience:** Benefit from the extensive experience of our founder, The management, who has a proven track record in the ICT industry.
- **Customer-Centric Approach:** Our commitment to customer satisfaction is at the core of everything we do.
- **Innovative Solutions:** We leverage the latest technologies to provide innovative and effective solutions.
- **Personalised Service:** As a new and dynamic company, we offer personalised and flexible services tailored to meet your unique needs.

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8. CONTACT US

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Website: www.temboict.co.za